

# PARTNERS IN HEALTH NEWS

## Important Phone Numbers

### Benefits/Claim Status

POMCO

(844) 344-8045

[www.MyPOMCO.com](http://www.MyPOMCO.com)

### Provider Questions

SCPH Providers

(877) 830-7470

[www.scpartnersinhealth.org](http://www.scpartnersinhealth.org)

First Health Providers

[www.firsthealthcomplementary.com](http://www.firsthealthcomplementary.com)

Nurse Care Advocate/  
24-Hour Nurse Line

(855) 279-1545

Health Bridges

(209) 996-1296

[www.healthbridgesofnorcal.com](http://www.healthbridgesofnorcal.com)

### Rx Drug Coverage

CVS Caremark

(800) 875-0867

[www.caremark.com](http://www.caremark.com)

## Telehealth Program

SCPH is pleased to announce its joint partnership with AmWell to provider telehealth services to SCPH members starting in July 2016. AmWell is an industry leader in providing telehealth program solutions for millions of members across the United States. SCPH members will now be able to access physician consultations 24/7/365 via the internet or mobile based device from anywhere in the world! No longer will you need to travel to the costly emergency room or wait in line at the urgent care center. With the AmWell telehealth program solution, members will be able to bring the physician to them in the confines of their home, hotel, or other destinations away from a medical provider. Instructions on how to use the telehealth program will be sent out sometime in June 2016. Please contact SCPH for more information on this exciting new program!



## Family Status Change

A VERY IMPORTANT reminder that family status changes must be completed within 60 days of the event that caused the change. Whether you just had a child born, recently married or divorced, or a family member moving off the health plan it is important to report this change within 60 days. Failure to do so will impact coverage for those individuals associated with the change. Changes can be reported on-line through the PeopleSoft eBenefits Self Service.

## Leap Frog Grade – Doctors Medical Center

SCPH is pleased to announce that Doctors Medical Center (DMC) has recently received an "A" Hospital Safety Score from The Leapfrog Group, a national nonprofit organization dedicated to evaluating and reporting on the safety and quality performance of U.S. hospitals. DMC received this honor by demonstrating excellence in hospital safety, quality, and outcomes. This is not the first time DMC has received an "A" grade. In fact, this is the third, consecutive cycle for this award. DMC is the only hospital in Modesto to receive this prestigious grade. Receiving this grade from Leapfrog is a recognition of the dedication, commitment, and effort DMC invests to fulfill our mission of improving the lives of every person who enters the hospital's doors.

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# Medication Therapy Management (MTM) Services through CeutiCare



New to the SCPH Medical Benefit Plan is a cutting edge medication therapy management (MTM) program for individuals taking maintenance medications to treat the following chronic diseases: diabetes, asthma, hyperlipidemia, or hypertension. The goal under the CeutiCare MTM Program is make sure members are receiving the optimal medications in order to achieve the clinical outcome desired by the member's physician(s). CeutiCare works directly with the member's physician(s) on recommendations for potential changes to the medication treatment plan. In addition, CeutiCare and/or Health Bridges communicate with the members in order to keep them informed and engaged on the importance of medication adherence and compliance.



# Wellness Corner



The Stanislaus County Wellness Program – Feel Better is continuing its relationship with Doctors Medical Center in developing a comprehensive wellness program tailored to the needs of Stanislaus County. The wellness program is continuing to be developed and Stanislaus County hopes to have an announcement in the next SCPH newsletter.



# Maternity Packet Rollout

SCPH is in the process of developing a maternity help guide that will provide comprehensive information from conception to birth and what healthcare and nutrition needs that need to be followed during pregnancy. Starting this summer, expectant mothers will receive a SCPH Maternity Guide in the mail that will help answer questions about the health safety of the mother and child.

# Urgent Care

## When to access Urgent Care versus Emergency Room



Urgent care centers can provide members access to medical care for relatively simple medical conditions like colds, sore throats, sprains, and strains at a fraction of the cost of an emergency room visit. SCPH has contracted with most of the urgent care centers within Stanislaus County and are listed below:

### Elite Urgent Care

1524 McHenry Ave.  
Suite 340  
Modesto, CA 95350  
(209) 846-3176  
**Hours:**  
M-F 8am-8pm;  
Sat-Sun 9am-6pm  
Walk-Ins Welcome

Walk-Ins Welcome

### Modesto Urgent Care

1908 Coffee Rd. Suite 3  
Modesto, CA 95355  
**Hours:**  
M-F 10am-8pm;  
Sat-Sun 10am-6pm  
(209) 529-1542  
Fax: (209) 529-1122

### Express Lane Urgent Care

711 E Hawkeye Suite 3  
Turlock, CA 95380  
**Hours:**  
10am-9:30pm  
7 days a week;  
Call for an appointment  
Call Paul Anderson:  
(209) 664-1550  
Fax: (209) 664-1548

### Turlock Urgent Care

2010 Colorado Ave.  
Turlock, CA 95382  
**Hours:**  
M-F 9am-8pm;  
Sat-Sun 9am-1pm  
(209) 634-3300  
Fax: (209) 667-1719

### California Urgent Care Center

8001 Lorraine Ave.  
Stockton, CA 95210  
**Hours:**  
9am-9pm  
7 days a week;  
No appointments necessary  
(209) 472-7400



### Greenleaf Urgent Care

4707 Greenleaf Ct. Suite A  
Modesto, CA 95356  
**Hours:**  
M-F 9am-8pm;  
Saturday 10am-2pm  
(209) 338-1550  
Fax: (209) 575-1101

### Patterson Urgent Care

1010 Sperry Ave. Suite D  
Patterson, CA 95363  
**Hours:**  
M-F 9am-6pm;  
Closed for Lunch  
1pm-2pm;  
Sat-Sun Closed  
(209) 892-3111

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[www.scpartnersinhealth.org](http://www.scpartnersinhealth.org)

